RECEIVED

By the Regulatory Commission of Alaska on Oct 09, 2013

STATE OF ALASKA

THE REGULATORY COMMISSION OF ALASKA

Before Commissioners:

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T.W. Patch, Chairman Paul F. Lisankie Robert M. Pickett Norman Rokeberg Janis W. Wilson

In the Matter of the 2013 Eligible Telecommunications Carrier Report Filed by OTZ TELECOMMUNICATIONS, INC.

U-13-066

OTZ TELECOMMUNICATIONS, INC.'S COPY OF ITS ETC REPORT FILED WITH USAC AND THE FCC IN COMPLIANCE WITH U-13-066(3)

OTZ Telecommunications, Inc. (OTZT), Study Area code, 619011 filed its annual eligible telecommunications carrier (ETC) report pursuant to 3 AAC 53.460 on March 29, 2013. In compliance with U-13-066(3), OTZT now submits a copy of its certified Federal Communications Commission (FCC) Form 481 Carrier Annual Reporting Data Collection Form and supporting documentation that were submitted to the Universal Service Administrative Company and the FCC. Any questions regarding this compliance filing may be directed to the undersigned.

Respectfully submitted this 9th day of October, 2013.

AKT LLP
Consultants to OTZ
Telecommunications, Inc.

¹ OTZ will submit a copy of its FCC Form 481 Report and supporting documentation to the FCC when the government shutdown concludes.

OTZT's Copy of its ETC Report in Compliance with U-13-066(3) Page 1 of 2 U-13-066 October 9, 2013

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PUBLIC UTILITY CONSULTANTS
800 East Dimond Blvd. • Suite 3-670
Anchorage, AK 99515

By:

Josh Resnick AKT LLP

800 East Dimond Blvd., Suite 3-670

Anchorage, Alaska 99515 Telephone: 907-522-2129 Facsimile: 907-522-2127 <u>iresnick@aktcpa.com</u>

Contract of the second	m 481 - Carrier Annual Reporting		FCC Form 483. OMB Control No. 3060-09	ISE/OMB Control N	o. 3060-0815
Data Co	llection Form		July 2013		
<010>	Study Area Code	619011			
<015>	Study Area Name	OTZ Telecommunications, Inc.			
<020>	Program Year	2014			
<030>	Contact Name: Person USAC should contact with questions about this data	Douglas A. Neal			
<035>	Contact Telephone Number: Number of the person identified in data line <030:	(907) 442-1000 >			
<039>	Contact Email Address: Email of the person identified in data line <030>	dneal@otz.net			
ANNUA	L REPORTING FOR ALL CARRIERS			54.313 Completion Required	54.422 Completion Required
				(check box wh	
<100>	Service Quality Improvement Reporting	(complete attached we	rksheet)	1	
<200> <210>	Outage Reporting (voice)	(complete attached we no outages to report	risheet)	1	- ✓
Association .					
<300>	Unfulfilled Service Requests (voice)	G		/	
<310>	Detail on Attempts (voice) 61	19011ak310 (ottoch descriptive do	curment)		
	Unfulfilled Service Requests (broadband)	Process and the contract of th	92274		
<330>	Detail on Attempts (broadband)	(attach descriptive da	current)		
<400>	Number of Complaints per 1,000 customers (voice	a.		7	1
<410>	Fixed 0.0	'	22		
<420>	Mobile 0.0			. <u> </u>	
<430>	Number of Complaints per 1,000 customers (broad	dband)			
<440> <450>	Fixed				
V4302	Modile				
<500>	Service Quality Standards & Consumer Protection	Rules Compliance (check to Indicate certi	(leation)	1	1
<510>	619011ek510	(ottoched descriptive do	current)	1	
<600>	Functionality in Emergency Situations	(check to Indicate cert	Scation)		
<610>	619011mk610	(attached descriptive da		_	****
<700> <710>	Company Price Offerings (voice) Company Price Offerings (broadband)	(complete attached wo (complete attached wo	000000000000000000000000000000000000000		
	Operating Companies and Affiliates	(complete attached we			1
	Tribal Land Offerings (Y/N)?	(If yes, complete attached wa		1	11111
	Voice Services Rate Comparability	(check to indicate cert			
<1010>	Torrostrial Backhaul (V/N)2	(attach descriptive do		\vdash	
<11100> <1110>	Terrestrial Backhaul (Y/N)?	(if not, check to indicate cert) (complete attached we	Para and Alleria	- '-	
	Terms and Condition for Lifeline Customers	(complete attached we			1
	Price Cap Carriers, Proceed to Price Cap Additiona				
J3000-	including Rate-of-Return Carriers affiliated with Pr	AND DEPOSITE THE CONTRACT CONTRACTOR OF THE THEORY OF THE CONTRACTOR OF THE CONTRACT			22222
<2000> <2005>		(check to indicate certi (complete attached wo			
	Rate of Return Carriers, Proceed to ROR Additions	al Documentation Worksheet			
<3000>	3.	(check to indicate cert	fication)		
<3005>		(complete attached wo	risheet)		

5 751	ervice Quality Improvement Reporting Ilection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code 619011	
<015>	Study Area Name OTZ Telec	ommunications, Inc.
<020>	Program Year 2014	
<030>	Contact Name - Person USAC should contact regarding this data	glas A. Neal
<035>	Contact Telephone Number - Number of person identified in data line <030>	907) 442-1000
<039>	Contact Email Address - Email Address of person identified in data line <030>	dneal@otz.net
<110>	Has your company received its ETC certification from the FCC?	(yes / no)
<111>	If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC?	(yes / no) O
<112>	If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service. Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your cCETC which only receives frozen support, your progress report is only required to address voice telephony service.	
	Please check these boxes below to confirm that the attached PDF, on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.	Name of Attached Document (.pdf)
<113>	Maps detailing progress towards meeting plan targets	
<114>	Report how much universal service (USF) support was received	
<115>	How (USF) was used to improve service quality	
<116>	How (USF)was used to improve service coverage	
<117>	How (USF) was used to improve service capacity	
<118>	Provide an explanation of network improvement targets not met in the prior calendar year.	

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(200) Service Outage Reporting (Voice)	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010>	Study Area Code	619011	
<015>	Study Area Name	OTZ Telecommunications, Inc.	
<020>	Program Year	2014	
<030>	Contact Name - Person USAC should contact regarding this data	Douglas A. Neal	
<035>	Contact Telephone Number - Number of person identified in data line <030> (907) 442-1000		
<039>	Contact Email Address - Email Address of person identified in data line <030> dneal@otz.net		

<220>	<a>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<c1></c1>	<c2></c2>	<d>></d>	<e></e>	♦	<g></g>	<h></h>
	NORS Reference	Outage Start	Outage Start	Outage End	Outage End	Number of		911 Facilities	Service Outage	Did This Outage Affect Multiple		
	Number	Date	Time	Date	Time	Customers Affected	Total Number of	Affected	Description (Check	Study Areas	Service Outage	Preventative
							Customers	(Yes / No)	all that apply)	(Yes / No)	Resolution	Procedures
		i i									, and the second	
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							See attache	d				
			-			wo	rksheet					
			-			20.0000.0						
			-									

(700) Price Offerings including Voice Rate Data Data Collection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010> Study Area Code	619011	

<010>	Study Area Code	619011
<015>	Study Area Name	OTZ Telecommunications, Inc.
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Douglas A. Neal
<035>	Contact Telephone Number - Number of person identified in data line <030>	(907) 442-1000
<039>	Contact Email Address - Email Address of person identified in data line <030>	dneal@otz.net

<701> Residential Local Service Charge Effective Date

1/1/2013

Single State-wide Residential Local Service Charge

<703>	<a1></a1>	<a2></a2>	<a3></a3>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<b5></b5>	<⊘
					Residential Local			Mandatory Extended Area	
	State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge	State Universal Service Fee	Service Charge	Total per line Rates and Fees
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					See att	ached worksheet			
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(710) Broadband Price Offerings	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	619011
<015>	Study Area Name	OTZ Telecommunications, Inc.
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Douglas A. Neal
<035>	Contact Telephone Number - Number of person identified in data line <03	(907) 442-1000
<039>	Contact Email Address - Email Address of person identified in data line <03	0> dnesl@ctz.net

<711>	<a1></a1>	<a2></a2>	<b1></b1>	<b2></b2>	< C>	<d1></d1>	<d2></d2>	<d3></d3>	<d4></d4>
	State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rate and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Urnit Reached (<i>select</i>)
	<i>y</i>								
			Se	e attached					
				sheet					
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	-								

	erating Companies lection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	619011	
<015>	Study Area Name	OTZ Telecommunications, Inc.	
<020>	Program Year	2014	
<030>	Contact Name - Person USAC should contact regarding this data	Douglas A. Neal	
<035>	Contact Telephone Number - Number of person identified in data lin	e <030> (907) 442-1000	
<039>	Contact Email Address - Email Address of person identified in data lin	e<030> dneal@otz.net	
<810>	Reporting Carrier OTZ Telecommunications, Inc.		
<811>	Holding Company OTZ Telephone Cooperative, Inc.		

(200) Operating Companies

<812> Operating Company

<813>	<a1></a1>	<a2></a2>	<a3></a3>
	Affiliates	SAC	Doing Business As Company or Brand Designation
- 	See a	ttached works	heet
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163 163			
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ese Are			

(900) Tribal Lands Reporting Data Collection Form				FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	619011		
<015>	Study Area Name	OTZ Telecom	munications, Inc.	
<020>	Program Year	2014		
<030>	Contact Name - Person USAC should contact regarding this data	Douglas A	Neal	
<035>	Contact Telephone Number - Number of person identified in data line	<030> (907)	442-1000	
<039>	Contact Email Address - Email Address of person identified in data line	e <030> dnea	l@otz.net	
<910>	Tribal Land(s) on which ETC Serves		State of Alaska	
<920>	Tribal Government Engagement Obligation		619011 a k920	
			Name of Attached Docum	ent (.pdf)
	If your company serves Tribal lands, please select (Yes,No, NA) for each these boxes to confirm the status described on the attached PDF, on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:	Select	1	
<921>	Needs assessment and deployment planning with a focus on Tribal community anchor institutions;	(Yes,No, NA)		
<922>	Feasibility and sustainability planning;	Yes		
<923>	Marketing services in a culturally sensitive manner;	Yes	1	
<924>	Compliance with Rights of way processes	Yes		
<925>	Compliance with Land Use permitting requirements	Yes	1	
<926>	Compliance with Facilities Siting rules	Yes	1	
<927>	Compliance with Environmental Review processes	Yes		
	Compliance with Cultural Preservation review processes	Yes	†	
<928>				

	o Terrestrial Backhaul Reporting ection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	619011
<015>	Study Area Name	OTZ Telecommunications, Inc.
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Douglas A. Neal
<035>	Contact Telephone Number - Number of person identified in data line <030>	(907) 442-1000
<039>	Contact Email Address - Email Address of person identified in data line <030>	dneal@ctz.net
<1120>	Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G)	
<1130>	Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G)	

**************************************	(1200) Terms and Condition for Lifeline Customers FCC Form 481					
Lifeline	Alon Farm			OMB Control No. 3060-0986/OMB Control No. 3060-0819		
Data Coll	ection Form			July 2013		
<010>	Study Area Code		619011			
<015>	Study Area Name		OTZ Telecommunications, Inc.			
<020>	Program Year		2014			
<030>	Contact Name - Person USAC should contact regarding this data		Douglas A. Neal			
<035>	Contact Telephone Number - Number of person identified in data	line <030>	(907) 442-1000			
<039>	Contact Email Address - Email Address of person identified in data	line <030:	dneal@otz.net			
<1210>	Terms & Conditions of Voice Telephony Lifeline Plans	-	619011ak1210			
		ŗ	Name of attached document (.pdf)			
<1220>	Link to Public Website	НТТР				
	"Please check these boxes below to confirm that the attached PDF,					
	on line 1210, or the website listed, on line 1220,					
	contains the required information pursuant to §					
	54.422(a)(2) annual reporting for ETCs receiving low-income					
	support, carriers must annually report:					
<1221>	Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,	V				
<1222>	Details on the number of minutes provided as part of the plan,	1				
<1223>	Additional charges for toll calls, and rates for each such plan.	/				

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(2000) Pi	rice Cap Carrier Additional Documentation		FCC Form 481
Data Col	lection Form		OMB Control No. 3060-0986/OMB Control No. 3060-0819
Including	Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers		July 2013
<010>	Study Area Code	519011	
<015>	Study Area Name	OTZ Telecommunications, Inc.	
<020>	Program Year	014	
<030>	Contact Name - Person USAC should contact regarding this data	Oouglas A. Neal	
<035>	Contact Telephone Number - Number of person identified in data line <030>	(907) 442-1000	
<039>	Contact Email Address - Email Address of person identified in data line <030>	dneal@otz.net	
CHECK +	he boxes below to note compliance as a recipient of Incremental Connect Am	erica Phase I support, frozen High Cost support. High Cost support to offset	access charge reductions, and Connect America Phase II
		(e) the information reported on this form and in the documents attached	, programmy party sets and the programme to the control of the con
		4- ,	
	Incremental Connect America Phase I reporting		
<2010>			
<2011>			
22200000-00			
	Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))	}	
<2012>	2013 Frozen Support Certification		
<2013>	2014 Frozen Support Certification		
<2014>	2015 Frozen Support Certification		
<2015>	2016 and future Frozen Support Certification		
			
	Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(d))		
<2016>	Certification Support Used to Build Broadband		
	Connect America Phase II Reporting (47 CFR § 54.313(e))		_
<2017>			
<2018>			
<2019>	Interim Progress Certification		
<2020>	Please check the box to confirm that the attached PDF, on line 2021,		
	contains the required information pursuant to § 54.313 (e)(3)(ii), as a	recipient	
	of CAF Phase II support shall provide the number, names, and addres	ses of	
	community anchor institutions to which began providing access to br	oadband	
	service in the preceding calendar year.		
<2021>	Interim Progress Community Anchor Institutions	Name of Attached Document Listing Required Information	<u></u>

(3000) Ra	te Of Return Carrier Additional Documentation		FCC Form 481
Data Coll	ection Form		OMB Control No. 3060-0986/OMB Control No. 3060-0819
			July 2013
<u> </u>			
<010>	Study Area Code 619011		
<015>	A STATE OF THE STA	communications, Inc.	
<020>		uglas A. Neal	
<035>	Contact Telephone Number - Number of person identified in data line <030>	(907) 442-1000	
<039>	Contact Email Address - Email Address of person identified in data line <030>	dneal@otz.net	
CHECK	he boxes below to note compilance on its five year service quality plan (pursu CFR § 54.313(f)(2). I further certify that	ant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring the information reported on this form and in the documents attach	
	Progress Report on 5 Year Plan		
(3010)	Milestone Certification (47 CFR § 54.313 $\{f\}(1)(i)\}$ Please check this box to confirm that the attached PDF , on line 3012,	Name of Attached Document Listing Required Information	
(3011)	contains the required information pursuant to § 54.313 (f)(1)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.		
(3012) (3013) (3014)	Community Anchor Institutions (47 CFR § 54.313(f)(1)(ii)) is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2)) if yes, does your company file the RUS annual report Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:	Name of Attached Document Listing Required information	(Yes/No) (Yes/No)
(3015)	Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)		
(3016)	PDF of Balance Sheet, Income Statement and Statement of Cash Flows		
(3017) (3018)	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation If the response is no on line 3014, is your company audited?	Name of Attached Document Listing Required Information	(Yes/No)
	If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:		
(3019)	Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications		
(3020)	PDF of Balance Sheet, Income Statement and Statement of Cash Flows		
(3021)	Management letter issued by the Independent certified public accountant that performed the company's financial audit.		
(3022)	If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains: Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications		
(3023)	Borrowers, Underlying information subjected to a review by an independent certified		
(3024)	public accountant Underlying information subjected to an officer contification		
\$6000000000000000000000000000000000000	Underlying information subjected to an officer certification.		\vdash
(3025)	PDF of Balance Sheet, Income Statement and Statement of Cash Flows		
(3026)	Attach the worksheet listing required information	Name of Attached Document Listing Required Information	

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	Certification - Reporting Carrier Data Collection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	619011	
<015>	Study Area Name	OTZ Telecommunications, Inc.	
<020>	Program Year	2014	
<030>	Contact Name - Perso	on USAC should contact regarding this data Douglas A. Neal	
<035>	Contact Telephone N	umber - Number of person identified in data line <030> (907) 442-1000	
<039>	Contact Email Address	s - Email Address of person identified in data line <030> dneal@otz.net	

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

certify that I am an officer of the reporting carrier; my responsibilities eciplents; and, to the best of my knowledge, the information reporter		rements for universal service support
Name of Reporting Carrier: OTZ Telecommunications, Inc.		
Signature of Authorized Officer: CERTIFIED ONLINE		Date 10/07/2013
Printed name of Authorized Officer: Doug Neal		
Title or position of Authorized Officer: CEO		
Telephone number of Authorized Officer: 907-442-1000		
Study Area Code of Reporting Carrier: 619011	Filing Due Date for this form: 10/15/2013	

	tion - Agent / Carrier lection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	619011	
<015>	Study Area Name	OTZ Telecommunications, Inc.	
<020>	Program Year	2014	
<030>	Contact Name - Person USAC should contact regarding this data Douglas A. Neal		
<035>	Contact Telephone Number - Number of person identified in data line <030> (907) 442-1000		
<039>	Contact Email Address -	Email Address of person identified in data line <030> dneal@otz.net	

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

certify that (Name of Agent) is authorized to submit the information reported on behalf of the reporting carrier. I so certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized gent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.		
Date:		
ing Due Date for this form:		

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent	Authorized to File Annual Reports for CAF or LI Recipier	nts on Behalf of Reporting Carrier		
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.				
Name of Reporting Carrier:				
Name of Authorized Agent or Employee of Agent:				
Signature of Authorized Agent or Employee of Agent:		Date:		
Printed name of Authorized Agent or Employee of Agent:	Printed name of Authorized Agent or Employee of Agent:			
Title or position of Authorized Agent or Employee of Agen	t			
Telephone number of Authorized Agent or Employee of A	gent:			
Study Area Code of Reporting Carrier:	Filing Due Date for this form:			
Persons willfully making false statements on this form	m can be punished by fine or forfeiture under the Communications Act of 1' 18 of the United States Code, 18 U.S.C. § 1001.	934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title		

Attachments

(800) Op	erating Companies			FCC Form 481
Data Collection Form				OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code		619011	
<015>	Study Area Name		OTZ Telecommunications, Inc.	
<020>	Program Year		2014	
<030>	Contact Name - Person	USAC should contact regarding this data	Douglas A. Neal	
<035>	Contact Telephone Nun	nber - Number of person identified in data line <030:	907) 442-1000	
<039>	Contact Email Address -	Email Address of person identified in data line <030	dneal@otz.net	
<810>	Reporting Carrier	OTZ Telecommunications, Inc.		
<811>	Holding Company	OTZ Telephone Cooperative, Inc.		

<811> Holding Company
<812> Operating Company

<813>	<a1></a1>	<a2></a2>	<a3></a3>		
	Affiliates	SAC	Doing Business As Company or Brand Designation		
	OTZ Telecommunications, Inc.	619011	OTZ Telecommunications, Inc. d/b/a OTZ Long Distance, Inc.		
·=	OTZ Telephone Cooperative, Inc.	613019			
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U-13-066

FORM 481 SUPPORTING DOCUMENTATION

PART 2/3



P.O. BOX 369 KOTZEBUE, ALASKA 99752 (907) 442-2411 FAX (907) 442-2511 1-888-449-2411

Ms. Marlene H. Dortch Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

Re: WC Docket No. 10-90, Annual 47 C.F.R. § 54.313(a)(3) Certification via Form 481, Line No. 310

Dear Ms. Dortch:

Please accept this letter as certification that **OTZ Telecommunications**, **Inc.** received zero requests for Voice service from potential customers within **OTZ Telecommunications**, **Inc.**'s service area that it was unable to fulfill during 2012.

Sincerely,

Douglas A. Neal

Chief Executive Officer



P.O. BOX 369 KOTZEBUE, ALASKA 99752 (907) 442-2411 FAX (907) 442-2511 1-888-449-2411

Ms. Marlene H. Dortch Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

Re: WC Docket Nos. 10-90 and 11-42, Annual 47 C.F.R. § 54.313(a)(5) and § 54.422 Certification via Form 481, Line No. 510

Dear Ms. Dortch:

Please accept this letter as certification that **OTZ Telecommunications**, **Inc.** will make reasonable efforts to comply with applicable service quality standards as stated in Alaska Administrative Code 3 AAC 53.450(a), (b) and (c), consumer protection and service quality rules as defined in 47 CFR Part 64 Subpart U, Customer Proprietary Network Information and the Federal Trade Commission Red Flag rules to prevent identity theft.

OTZ Telecommunications, Inc. adheres to Consumer Protection by complying with the requirements of 47 C.F.R. Part 64 Subpart U, Customer Proprietary Network Information and the Federal Trade Commission Red Flag rules to prevent identity theft. A manual for each of those programs is in place and is part of the employees' handbook. Employee training is conducted annually and new hires are instructed on the programs as required by their job functions.

OTZ Telecommunications, Inc. adheres to Service Quality Standards by complying with the State of Alaska Administrative Code 3 AAC 53.450(a), (b) and (c), consumer protection and service quality.

Sincerely,

Douglas A. Neal

Chief Executive Officer



P.O. BOX 369 KOTZEBUE, ALASKA 99752 (907) 442-2411 FAX (907) 442-2511 1-888-449-2411

Ms. Marlene H. Dortch Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

Re: WC Docket Nos. 10-90 and 11-42, Annual 47 C.F.R. § 54.313(a)(6) and § 54.422 Certification via Form 481, Line No. 610

Dear Ms. Dortch:

Please accept this letter as certification that **OTZ Telecommunications**, **Inc.** will make reasonable efforts to function in emergency situations as set forth in 47 C.F.R. §54.202(a)(2) and in Alaska Administrative Code 3 AAC 53.410(a)(12) regarding functionality in emergency situations.

Back-up Power

OTZ Telecommunications, Inc. has the following back-up power capabilities:

Switches – stand alone and/or host

Kotzebue CO Switch A total of eleven (11) APC 3000xI batteries with the capacity

of reserve power for the switch and antennas for eleven (11)

hours.

Noorvik CO Switch A total of nine (9) APC 3000xI batteries with the capacity of

reserve power for the switch and antennas for eleven (11)

hours.

Selawik CO Switch A total of nine (9) APC 3000xI batteries with the capacity of

reserve power for the switch and antennas for eleven (11)

hours.

Ability to reroute traffic around damaged facilities:

OTZ Telecommunications, Inc. has three (3) remote switches connected to a central switch in Anchorage and the Public Switched Telephone Network. The switches are connected to the central switch by an Ethernet SIP trunk to Anchorage and a redundant connection through the local telephone company. **OTZ Telecommunications, Inc.** has a single spare system that includes a chassis and cards that could be deployed when needed in an emergency situation.

Capability to manage traffic spikes resulting from emergency situations

Kotzebue Exchange

OTZ Telecommunications, Inc. has 1,649 customers, switching capacity of 48 simultaneous calls cell to cell, 48 simultaneous calls cell to landline, and transport capacity for 48 simultaneous calls. **OTZ Telecommunications, Inc.** takes no responsibility for the capabilities of interconnected networks to manage traffic spikes resulting from emergency situations, but will continue its best efforts for its networks during such events.

Selawik Exchange

OTZ Telecommunications, Inc. has 438 customers, switching capacity of 24 simultaneous calls cell to cell, 24 simultaneous cell to landline and transport capacity for 24 simultaneous calls. **OTZ Telecommunications, Inc.** takes no responsibility for the capabilities of interconnected networks to manage traffic spikes resulting from emergency situations, but will continue its best efforts for its networks during such events.

Noorvik Exchange

OTZ Telecommunications, Inc. has 301 customers, switching capacity of 24 simultaneous calls cell to cell, 24 simultaneous cell to landline and transport capacity for 24 simultaneous calls. **OTZ Telecommunications, Inc.** takes no responsibility for the capabilities of interconnected networks to manage traffic spikes resulting from emergency situations, but will continue its best efforts for its networks during such events.

Sincerely,

Douglas A. Neal

Dong New

Chief Executive Officer



P.O. BOX 369 KOTZEBUE, ALASKA 99752 (907) 442-2411 FAX (907) 442-2511 1-888-449-2411

Ms. Marlene H. Dortch Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

Re: WC Docket No. 10-90, Annual 47 C.F.R. § 54.313(a)(9) Certification via Form 481, Line No. 920

Dear Ms. Dortch:

Please accept this letter as certification demonstrating that **OTZ Telecommunications**, **Inc.** has coordinated with Tribal government as set forth in 47 C.F.R. §54.313(a)(9).

In 2012, **OTZ Telecommunications, Inc.** contacted all of the tribal administrators in our service area in order to comply with the Universal Service Transformation Order. **OTZ Telecommunications, Inc.** contacted the following organizations:

- Native Village of Ambler
- Buckland IRA Council
- Deering IRA Council
- Kiana Traditional Council
- Kivalina IRA Council
- Kobuk Traditional Council

- Kotzebue IRA Council
- Noatak IRA Council
- Noorvik IA Council
- Native Village of Selawik
- Shungnak IRA Council

Each tribal administrator was informed of **OTZ Telecommunications**, **Inc.**'s responsibility to work with all tribal offices regarding a variety of topics, and that **OTZ Telecommunications**, **Inc.** would be sending out a letter describing those responsibilities. Subsequent to sending out this letter, **OTZ Telecommunications**, **Inc.** contacted each tribal administrator to continue the dialogue. Specifically, **OTZ Telecommunications**, **Inc.**'s discussions included (i) A needs assessment and deployment planning with a focus on Tribal community anchor institutions; (ii) Feasibility and sustainability planning; (iii) Marketing services in a culturally sensitive manner; (iv) Rights of way processes, land use permitting, facilities siting, environmental and cultural preservation review processes; and (v) Compliance with Tribal business and licensing requirements. A record of all conversations and correspondence is attached.

Sincerely,

Douglas A. Neal

Chief Executive Officer

Documentation of Tribal Outreach



OTZ TELEPHONE COOPERATIVE, INC.

346A Tundra Way P.O. BOX 324 KOTZEBUE, ALASKA 99752 (907) 442-3114 (907) 442-2123 Fax (800)478-3111 Toll Free

Memorandum

To: Doug Neal, CEO

From: Ann Sieh, Community Outreach Coordinator

Subject: Tribal Involvement Contact information

Date: September 20, 2012

To comply with the Universal Service Transformation Order, I contacted all of the tribal administrators in our service area. In my phone conversation with each office, I let them know that I was calling to make them aware of OTZ's responsibility to work with all tribal offices regarding a variety of topics, and that we would be sending out a letter describing those responsibilities to their tribal administrator. I also informed them that Carl Weisner, OTZ's Operations Manager would be contacting them within a week or so to continue to the dialogue with them..

Listed below are the offices that I contacted on September 19th and 20th:

Native Village of Ambler; 907-445-2196; PO Box 47; Ambler, Alaska 99786; General Manager: Virginia Commack Buckland IRA Council; 907-494-2171; PO Box 67; Buckland, Alaska 99727; Administrator: Mona Washington Deering IRA Council; 907-363-2138; PO Box 36089; Deering, Alaska 99736; Acting Administrator: Susie Fleming Kiana Traditional Council; 907-475-2109; PO Box 69; Kiana, Alaska 99749; Administrator: (No Answer due to Lock Down)

Kivalina IRA Council; 907-645-2153; PO Box 50051; Kivalina, Alaska 99750; Administrator: Stanley Hawley Kobuk Traditional Council; 907-948-2203; PO Box 51039; Kobuk, Alaska 99751; Administrator: (No Answer) Kotzebue IRA Council; 907-442-3467; PO Box 296; Kotzebue, Alaska 99752; Administrator: Dennis Tiepelman Noatak IRA Council; 907-485-2173; PO Box 89; Noatak, Alaska 99761; Administrator: Herbert Walton Sr. Noorvik IA Council; 907-636-2144; PO Box 209; Noorvik, Alaska 99763; Administrator: Clara Brown Native Village of Selawik; 907-484-2165; PO Box 59; Selawik, Alaska 99770; Administrator: Tanya Ballot Shungnak IRA Council; 907-437-2163; PO Box 73063; Shungnak, Alaska 99773; Administrator: Linda Lee

The attached letters were mailed out following my phone conversation.

cc: File

Tribal Government - Native Villiage of Ambler

Discussion Regarding OTZ's Tribal Engagement Responsibilities

Date	Time	Called Number	Person you spoke with	Summary of conversation	Your initials
9/19/2012	2:00PM	907-445-2196	Virginia Commack, Admin	Information on ONAP & follow up	AS
10/8/2012	1:55 PM	907-445-2196	Virginia Commack, Admin	Rescheduled teleconference	CJW
10/10/2012	10:03 AM	907-445-2196	Voicemail	Left voicemail for Administrator	CJW
				Inquired about next Council meeting	
10/17/2012	10:54 AM	907-445-2196	Effie Esenituk, Clerk	date, requested OTZ to be on next	CJW
				agenda.	
10/24/2012	8:52 AM	907-445-2196	Voicemail	Left voicemail for Administrator	CJW
				Followed up and inquired about	
10/26/2012	2:09 PM	907-445-2196	Effie Esenituk, Clerk	Administrator's return and Council mtg	CJW
				dates.	
				Followed up and inquired about	
10/30/2012	2:39 PM	907-445-2196	Julia Cleveland, Clerk	Administrator's return and Council mtg	CJW
	*			dates.	
				Followed up and inquired about	
11/7/2012	10:30 AM	907-445-2196	Julia Cleveland, Clerk	Administrator's return and Council mtg	CJW
				dates.	
				Inquired about next Council meeting	
12/13/2012	11:39 AM	907-445-2196	Effie Esenituk, Clerk	date, but their administrator is still out	CJW
12/13/2012	TT.33 MINI	307-443-2130	Line Lacintur, Clerk	date, but their autilitistrator is still out	WVV
				of the office.	



OTZ TELEPHONE COOPERATIVE, INC.

346A Tundra Way P.O. BOX 324 KOTZEBUE, ALASKA 99752 (907) 442-3114 (907) 442-2123 Fax (800)478-3111 Toll Free

September 20, 2012

Native Village of Ambler Attn: Virginia Commack, Gen Mgr PO Box 47 Ambler, Alaska 99786-0047

Dear Ms. Commack:

Carl Weisner, OTZ's Operations Manager, will be soon contacting you regarding the documentation of work to be done in your community that previously took place on a more informal basis. As part of the Federal Communications Commission's recent Universal Service Transformation Order, telecommunications companies are now required to document that they have meaningfully discussed with tribal governments the topics listed out below:

- A needs assessment and deployment planning with a focus on tribal community anchor institutions.
- 2. Feasibility and sustainability planning.
- 3. Marketing services in a culturally sensitive manner.
- 4. Rights of way processes, land use permitting, facilities siting, and environmental and cultural preservation review processes.
- 5. Compliance with Tribal business and licensing requirements.

Please call me if you have any questions.

Sincerely,

Doug Neal

CEO

cc: File

Tribal Government - Buckland IRA Council

Discussion Regarding OTZ's Tribal Engagement Responsibilities

Date	Time	Called Number	Person you spoke with	Summary of conversation	Your initials
9/19/2012	2:05 PM	907-494-2171	Mona Washington, Administrator	Information on ONAP & follow up	AS
10/11/2012	11:13 AM	907-494-2171	Mona Washington, Administrator	See Attached Note	AS
10/11/2012	1:37 PM	907-494-2171	Mona Washington, Administrator	See Questionnaire Form BKC folder	AS
10/16/2012	1:30PM	907-494-2171	Mona Washington, Administrator	Verified OTZ on council agenda	AS
10/16/2012	7:00 PM	907-494-2171	Administration & Tribal Council	Provided overview of OTZ's Tribal engagement responsibilities and answered various questions from Administrator and Tribal Council.	СJW
10/17/2012	9:02 AM	907-494-2171	Mona Washington, Administrator	Requested Tribal Council member names Informed Mona OTZ would review their billing	CJW
10/17/2012	11:53 AM	907-494-2171	Mona Washington, Administrator	statement and possibly reduce their monthly recurring charges.	CJW
10/19/2012	2:45 AM	907-494-2171	Mona Washington, Administrator	Spoke with Mona in regards to their OTZLD options as well as their monthly bill being reduced. Scheduled a teleconference with Mona for 10/24/12 to discuss the possibilites of changing features to bring uniformity to each line.	сс
10/24/2012	9:19 AM	907-494-2171	Mona Washington, Administrator	Requested last meeting agenda and then discussed changes to monthly recurring charges.	CJW/CC
10/25/2012	3:26 PM	907-494-2171	Mona Washington, Administrator	Received phone asking to reinstate 907-494-2324. They discovered that not having this line limited who could be on the telephone at the same time.	СС
11/19/2012	3:43 PM	907-494-2171	Mona Washington, Administrator	Confirmed next Counil meeting date/time and ensured OTZ listed on agenda.	CJW

11/20/2012	7:00 PM	907-494-2171	Administration & Tribal Council	Discussed tribal engagement and listened in to various community issues.	CJW
11/26/2012	1:40 PM	907-494-2171	Cheryl Ticket, Book Keeper	Requested official meeting minutes from	CJW
				10/16/12 and meeting agenda from 11/20/12. Requested official meeting minutes from	
11/29/2012	12:34 PM	Email	Mona Washington, Administrator	10/16/12 and meeting agenda from 11/20/12.	CJW
				Inquired about next council mtg date, which is	
12/13/2012	11:48 AM	907-494-2171	Mona Washington, Administrator	Dec. 18 at 7 pm. Also discussed monetary	CJW
				donation to Buckland search and rescue.	

Native Village of Buckland PO Box 67 Buckland, Alaska 99727 PH: 907-494-2171 Fax: 907-494-2192

Regular Monthly Meeting Agenda November 20, 2012 7 PM

A. Call to Order

B. Invocation

C. Roll Call

D. Approval of Agenda

E. Minutes of October 16, 2012

Regular Meeting

President – Percy Ballot Sr. Vice President – Nathan Hadley Sr.

Treasurer - Emest Barger Sr.

Secretary – Laura Washington 1st Member – Gary Hadley

2nd Member – Edgar Swan 3rd Member – Willie Hadley

F. ICWA

1. October 2012 Monthly Financials

2. Tribal Enrollment

Resolution 12-69 Dontez Thomas

Resolution 12-70 Bobby Snyder III

Staff Comments

G. EPA

1. October 2012 Monthly Financials

2. ATCEM Trip Reports - Shannon Melton & Bessie Hadley

Staff Comments

H. TTP

1. October 2012 Monthly Financials

2. D8 Rental

Staff Comments

I. FUEL

1. October 2012 Monthly Financials

Staff Comments

J. TRIBAL OPERATIONS

1. October 2012 Monthly Financials

2. Rural Cap

3. Fish & Game

4. Trip Report - Cheryl Ticket

5. Letter from Cheryl Ticket

Staff Comments

K. Public Comments

L. Council Comments

M. Adjournment

From:

mona washington [tribeadmin@nunachiak.org]

∍nt:

Wednesday, October 24, 2012 9:40 AM

To: Subject: customerservice@otz.net Buckland IRA's 494-2324

Good morning,

Please permanently disconnect 494-2324 and remove this from our billing. We don't use this number.

Mona Washington @ Buckland IRA Tribal Administrator

From:

mona washington [tribeadmin@nunachiak.org]

ent:

Friday, October 19, 2012 11:45 AM

fo: Subject: Caleb Crossan Re: OTZLD

Good morning Caleb,

Yes, all those numbers belong to our different programs. We all have different numbers for our different programs (Tribal Transportation - 2322, EPA- 2160, ICWA - 2169 & our 638 tribal office- 2171 and 2192 is our fax number). Alright OTZ, awesome of you to be helping out! Have a good weekend and yes I will be available on Monday.

Mona @ Buckland IRA
On Fri, Oct 19, 2012 at 11:31 AM, Caleb Crossan ccrossan@otz.net wrote:

Mona,

Good morning. While doing research on your account, I have discovered some ways that we can reduce the monthly cost of your bill. In doing so I have some questions to ask before I proceed.

I have the following numbers listed to specific offices on your bill. My question is," are the numbers listed below still associated with the office in which they are listed?"

uckland IRA

494-2160

494-2322

Buckland IRA Council

494-2168

494-2169

494-2171

494-2192

Now that you are signed up for the small business plan, in which you pay the \$5 monthly charge to receive a fixed rate of 9cents per minute for all long distance calls, I would like to recommend that we discuss what features you are signed up for on the phone numbers above. I believe that we can in fact trim your bill down. My opinion is, that by having the same features for each line would be beneficial to getting your bill down to a lower rate. By doing that, we would be able to remove features that are not absolutely necessary. If you would like to set up a time to discuss this on Monday 10/22/12 that would be great. I want be able to fully explain in detail as well as answer any and all questions you may have. Please feel free to either email or call in response. Thank you and have a great day.

From:

Caleb Crossan [ccrossan@otz.net] Friday, October 19, 2012 11:31 AM

ľo:

'mona washington'

Cc:

'Carl Weisner'; 'OTZ Telephone - CEO'

Subject:

OTZLD

Mona,

Good morning. While doing research on your account, I have discovered some ways that we can reduce the monthly cost of your bill. In doing so I have some questions to ask before I proceed. I have the following numbers listed to specific offices on your bill. My question is," are the numbers listed below still associated with the office in which they are listed?"

Buckland IRA

494-2160

494-2322

Buckland IRA Council

494-2168

494-2169

494-2171

494-2192

Now that you are signed up for the small business plan, in which you pay the \$5 monthly charge to receive a fixed rate of 9cents per minute for all long distance calls, I would like to recommend that we discuss what features you are signed up for on the phone numbers above. I believe that we can in fact trim our bill down. My opinion is, that by having the same features for each line would be beneficial to getting your bill down to a lower rate. By doing that, we would be able to remove features that are not absolutely necessary. If you would like to set up a time to discuss this on Monday 10/22/12 that would be great. I want to be able to fully explain in detail as well as answer any and all questions you may have. Please feel free to either email or call in response. Thank you and have a great day.

CALEB CROSSAN OTZ TELECOM CSR 907-442-1034 work 907-995-2135 cell



From:

Caleb Crossan [ccrossan@otz.net] Thursday, October 18, 2012 10:55 AM

fo: Cc:

'mona washington' 'Carl Weisner'

Subject:

RE: Small Business Rate

Mona,

I am working on this as we speak. I will get you a detailed update of what you are currently paying and what you will be paying once we get everything worked out. I want to make sure you receive not only the fairest rate, but the best rate possible in such that you are able to save money. Our goal at OTZ is to provide the utmost customer service available to you and the Native Village of Buckland. Please let me know if you have any other questions and concerns.

CALEB CROSSAN
OTZ TELECOM CSR
907-442-1034 work
907-995-2135 cell
ccrossan@otz.net



From: mona washington [mailto:tribeadmin@nunachiak.org]

Sent: Thursday, October 18, 2012 10:48 AM

To: customerservice@otz.net
Subject: Small Business Rate

Good morning,

I'm Mona Washington with the Native Village of Buckland. I spoke with Caleb this morning regarding a Small Business rate for our tribal office. Our phone with the number 907-494-2171 is the only line with the long distancing available. The other phones for our departments whose numbers are: EPA 494-2160, ICWA 494-2169, and IRR 494-2322 don't have long distance and just pay the basic monthly rate of up to \$45.

Please give us more information on the business rate. Please feel free to email or call if you have any questions.

Thank you.

Mona Washington Tribal Administrator

From:

mona washington [tribeadmin@nunachiak.org]

Thursday, October 18, 2012 10:48 AM

To: Subject: customerservice@otz.net Small Business Rate

Good morning,

I'm Mona Washington with the Native Village of Buckland. I spoke with Caleb this morning regarding a Small Business rate for our tribal office. Our phone with the number 907-494-2171 is the only line with the long distancing available. The other phones for our departments whose numbers are: EPA 494-2160, ICWA 494-2169, and IRR 494-2322 don't have long distance and just pay the basic monthly rate of up to \$45.

Please give us more information on the business rate. Please feel free to email or call if you have any questions.

Thank you.

Mona Washington Tribal Administrator

Carl Weisner

From: Caleb Crossan [ccrossan@otz.net]
Sent: Friday, October 19, 2012 11:31 AM

To: 'mona washington'

Cc: 'Carl Weisner'; 'OTZ Telephone - CEO'

Subject: OTZLD

Mona,

Good morning. While doing research on your account, I have discovered some ways that we can reduce the monthly cost of your bill. In doing so I have some questions to ask before I proceed. I have the following numbers listed to specific offices on your bill. My question is," are the numbers listed below still associated with the office in which they are listed?"

Buckland IRA

494-2160

494-2322

Buckland IRA Council

494-2168

494-2169

494-2171

494-2192

Now that you are signed up for the small business plan, in which you pay the \$5 monthly charge to receive a fixed rate of 9cents per minute for all long distance calls, I would like to recommend that we discuss what features you are signed up for on the phone numbers above. I believe that we can in fact trim your bill down. My opinion is, that by having the same features for each line would be beneficial to getting your bill down to a lower rate. By doing that, we would be able to remove features that are not absolutely necessary. If you would like to set up a time to discuss this on Monday 10/22/12 that would be great. I want to be able to fully explain in detail as well as answer any and all questions you may have. Please feel free to either email or call in response. Thank you and have a great day.

CALEB CROSSAN
OTZ TELECOM CSR
907-442-1034 work
907-995-2135 cell
ccrossan@otz.net





YOUR LOCAL TELECOMMUNICATIONS COMPANY

Memorandum

To: Doug Neal

From: Carl Weisner

Date: October 17, 2012

Re: Tribal Engagement: Native Village of Buckland

In order to comply with the Universal Service Transformation Order, I participated telephonically with the Native Village of Buckland's Tribal Council meeting. Those present at the meeting were Mona Washington, Administrator; Floyd Ticket, Council Chairman, and council members Ernest Barger, Gary Hadley, Laura Washington, and Ethel Weber. During the meeting, I provided an overview of OTZ's responsibility to engage the Native Village of Buckland and all of the Tribes within the Northwest Arctic Borough on the following subjects:

- A needs assessment and deployment planning with a focus on Tribal community anchor institutions;
- Feasibility and sustainability planning;
- Marketing services in a culturally sensitive manner;
- o Rights of way processes, land use permitting, facilities siting, environmental and cultural preservation review processes; and
- o Compliance with Tribal business and licensing requirements.

The Tribe Council asked how soon OTZ Wireless service would be available in Buckland as well as family-oriented rate plans and procuring a conference telephone. I responded to each question while reiterating my hope for frequent dialog between our two organizations. Finally, I expressed OTZ's interest in participating in the next Tribal Council meeting in November.

cc: File

Regular Monthly Meeting Minutes October 16, 2012 7 PM

The meeting was called to order @ 7 pm by President Floyd Ticket.

Invocation by Gary Hadley.

Roll Call: Ethel Weber, Laura Washington, Gary Hadley, Ernest Barger Sr. and Floyd Ticket were present for a quorum of 5.

Ernest Barger Sr. made a motion to excuse Nathan Hadley Sr. & Percy Ballot Sr. Seconded by Laura Washington. Disc: In Anchorage for AFN. Motion passed unanimously.

Approval of Agenda

Ernest Barger Sr. made a motion to approve October 2012 Agenda with additions to Tribal Operations # 11 Buckland Girls Club, # 12 Letter from Cheryl Ticket & # 13 Hire Janitor. Seconded by Gary Hadley. Motion passed unanimously.

OTZ Telephone - Carl Weizner

Carl - Thanks for time on agenda. Want to know what we're up to responsibility to know tribes dialogue. OTZ wants to reach out regularly - June fiscal year ends. Presenting them with notes fly OTZ staff to meetings and take notes. Floyd – Invite to next meeting to do presentation – barely hear you told them to order conference phone. Carl - Thanks for invitation appreciate your help Mona on working with Ann Sieh which is our representative. Take this opportunity to share with you. Floyd - Remember few years ago you guys brought your equipment here but shipped them to Noorvik - hoping you could prove to us we don't have to go outside or by window to talk on phone. Carl - Appreciate that point - less expensive, hear your point. Floyd -1 more – if I go to Anchorage or Fairbanks, will that be roaming? Carl – For that type of service \$20.00 for 200 minutes. OTZ is better emandated to reach out to better services. We plan to be in Buckland & Deering in 2013 sometime this time next year. Floyd – Any way to speed it up so we don't forget. Carl - Oh, has not hit our bank account yet - some delays. I appreciate your time and ask if it's okay to listen. Cheryl – Are the phones expensive like GCI? Carl – Free cooperative cell phones service lock into 2 year contract. OTZ will provide phone unlimited texting. Provide them to special community events like spring clean up or those 2 boys in accident. OTZ participates in fundraisers. Ethel – What about family packages? Carl – Free cooperative cell phone program - will replace phone if broken, wet or lost. Don't want to get into your wallet. Don't have a specific family package – to add multiple phones is easy. Can't replace all the time but we try to. Every year we present to FDC documentation of this dialogue. Floyd - Thanks for your time. Carl - If I am not disruptive would like to see how your meeting is run. Shannon - Thanks to OTZ for donations.